

General Competition Terms and Conditions of RETIGO s.r.o.

I. Introductory statement

1. These general competition terms and conditions (hereinafter "*conditions*") are binding. Pursuant to art II., by filling out and confirming the questionnaire, the participant herewith agrees to these conditions.
2. This competition is governed by § 2884 et seq. of Act No. 89/2012 Coll. (reward pledge). The pledger is hereinafter designated as "*organiser*". The reward pledge is hereafter designated as "*competition*".
3. The organiser of this competition is RETIGO s.r.o, with seat at Láň 2310, 756 61, Rožnov pod Radhoštěm, Company ID No.: 607 94 062, registered in the Commercial Register at the Regional Court in Ostrava, Section C, File 7216.
4. A participant of this competition may be any physical or legal entity, which, pursuant to Art. II. fills out the questionnaire in the period **from 17. 9. 2018 to 30. 11. 2018**. A participant of this competition may not be an employee or family member of an employee of the organiser or any person in a similar relationship.
5. The goal of the organiser is to collect valuable information about his products from entities who, with respect to their practical experience with these products, are able to provide this information to the organiser. The reward for the provision of this information is entry into a lottery for a prize. The participant in this competition may not be an entity that does not have this experience.
6. The competition runs **from 17. 9. 2018 to 30. 11. 2018**.

II. Conditions for participation in the competition

1. Participation in this competition is inseparably bound with the filling out of the organiser's questionnaire. An electronic version of the questionnaire is available at the website: **<http://www.retigo.com/news/win-a-retigo-combi-oven->**
2. The basic condition for participation in this competition is that all the items in the questionnaire are filled out according to point 1 of this article, which are designated as compulsory (e.g. compulsory field, compulsory question, etc.).
3. Only questionnaires containing the **correct identification of the physical or legal entity** shall be entered into the final draw (i.e. first name and surname/company name, residence/seat, email and telephone number).
4. Questionnaires containing evidently inappropriate information, i.e. information evidently made up, absurd, vulgar, not related to a given question in the questionnaire, shall not be entered into the final draw.
5. The rejection of a questionnaire shall be decided upon by a three-member committee on the day of the draw, according to Art. III.

III. Drawing entries

1. By filling out the questionnaire according to art. II., an entity that filled it out agrees that this questionnaire is entered into the draw.
2. The draw shall take place on **7. 12. 2019** at the headquarters of RETIGO s.r.o.
3. The draw shall take place with participation of a three-member committee determined by the organiser.

4. From all the questionnaires that were properly filled out and were not rejected from the draw, the organiser shall generate only identification information of the participants for the purposes of the draw. The prize draw winners shall be:
 - a. Two (2) participants, who as a result of being drawn shall be entitled to claim the prize of a 1-year loan of a combi oven free of charge, including transport, installation and servicing.
 - b. Ten (10) participants, who as a result of being drawn shall be entitled to claim the prize of one (1) bottle of champagne.
5. At the same time, one (1) substitute shall be drawn for each of the winners for the situation where any of the winners does not collect the prize, or where contacting a winner is not possible.
6. The winners shall be contacted at the email address entered in the questionnaire within 7 days of the draw taking place.
7. In the event that the winner does not collect their prize within 15 days of the draw, or does not make individual alternative arrangements with the organiser for a later handover date, the prize shall fall to the substitute drawn as the third (3rd) in the order (loan of the combi oven), resp. 11 in order (bottle of champagne). The substitute shall thus become the winner. In the event that this substitute does not collect the prize within 15 days of the date that the entitlement to the reward was announced by email, the reward shall remain the property of the organiser.
8. The prize announcement date is the date at which the email announcing the prize is sent from the email address of the organiser to the email address entered in the winner's questionnaire.

IV. Prizes

1. The subject of the prize is:
 - a. **2x Loan of a B1011 Retigo Vision combi oven for one year free of charge (hereinafter "Loan of a Retigo combi oven")**
 - b. **Ten (10x) Bottles of champagne**
2. The winner or substitute is required to demonstrate to the employee of the organiser identification documentation or otherwise prove their identity so that it is evident that they are unequivocally the entity that filled out the questionnaire and the entity that was on the basis of this drawn by the organiser.
3. The organiser reserves the right to change the prize for a similar product of similar value.
4. The winner or substitute is entitled to reject the prize. In such a case, the prize shall remain the property of the organiser.

V. Responsibilities of the winner

1. The winner of the prize **Loan of a Retigo combi oven** is obliged to:
 - a. Publish once (1x) per week a post mentioning the Retigo Vision combi oven on a selected social network (Facebook, Twitter or Instagram).
 - b. Enable the taking of reference photographs with the combi oven operators at the location, where the combi oven is demonstrably used.
 - c. Enable the recording of a reference video with the combi oven operators at the location, where the combi oven is demonstrably used.
2. In the event that the responsibilities pursuant to Art. V, para. 1 are not carried out by the Winner, then the Winner is obliged to return the loaned combi oven to the Organiser without delay.

VI. Protection of Personal Information

1. By filling out the questionnaire according to art. II., the winner agrees with the publication of their name and residence at the website of the organiser.
2. By filling out the questionnaire, the person filling it out agrees with the processing of their personal information and other information provided in the questionnaire.
3. The organiser undertakes to utilise this personal information only for his business purposes in accordance with the Personal Information Protection Act. No. 101/2000 Coll., and not to provide this information to third parties with the exception of the publication of the name and residence of the winners at the website of the organiser.
4. The organiser provides protection of personal information with respect to its outputs, i.e. storage in electronic format on media owned by the organiser, making physical printouts of the questionnaires. The organiser takes no responsibility for potential misuse of the website that serves only as a means for filling out the questionnaire.

VII. Closing statements

1. This competition is governed by the legal code of the Czech Republic. In particular Civil Code Act No. 89/2012 Coll., as subsequently amended.
2. The competition ends upon the day specified in these conditions or upon cancellation of the competition by the organiser, i.e. the date that this is published at the website of the organiser.
3. The organiser reserves the right to cancel this competition at any time without providing reason by announcing the cancellation of the competition at the website of the organiser. In such a case, the organiser undertakes not to use or store the collected information.
4. The organiser reserves the right to change the conditions of the competition at any time without explanation (e.g. to extend the duration of the competition).
5. All changes to these general terms and conditions of the competition are effective upon publication at the website of the organiser: <http://www.retigo.cz/>

RETIGO s.r.o.